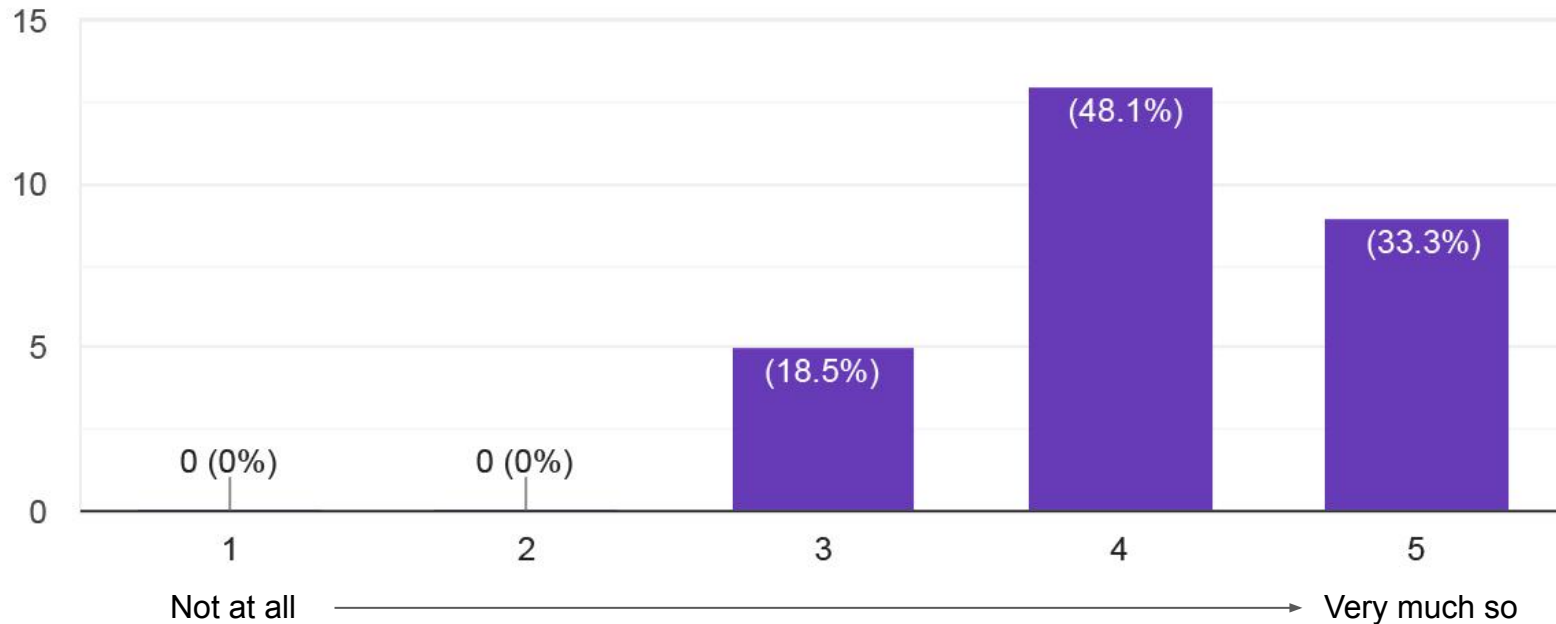




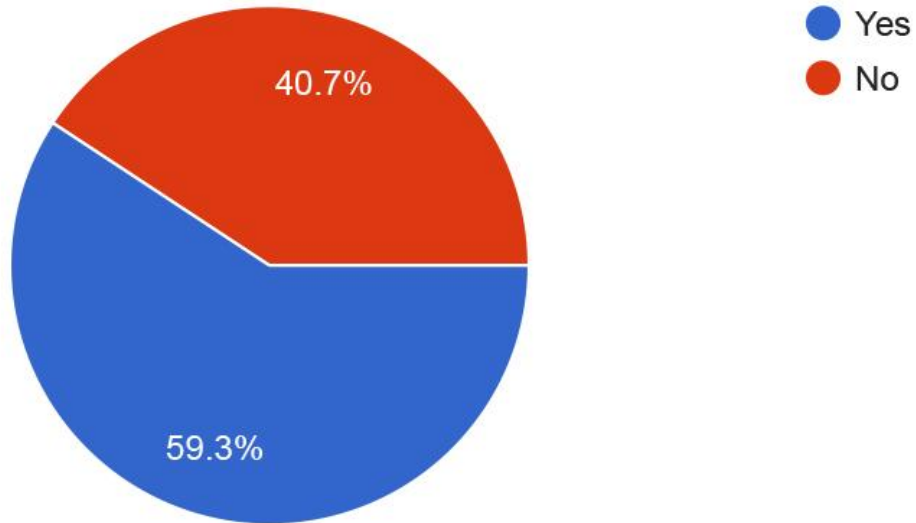
The British Measurement and Test Association

UKAS Costs Survey - 2022

On a like for like basis, how have your UKAS assessment costs changed over the past three years?



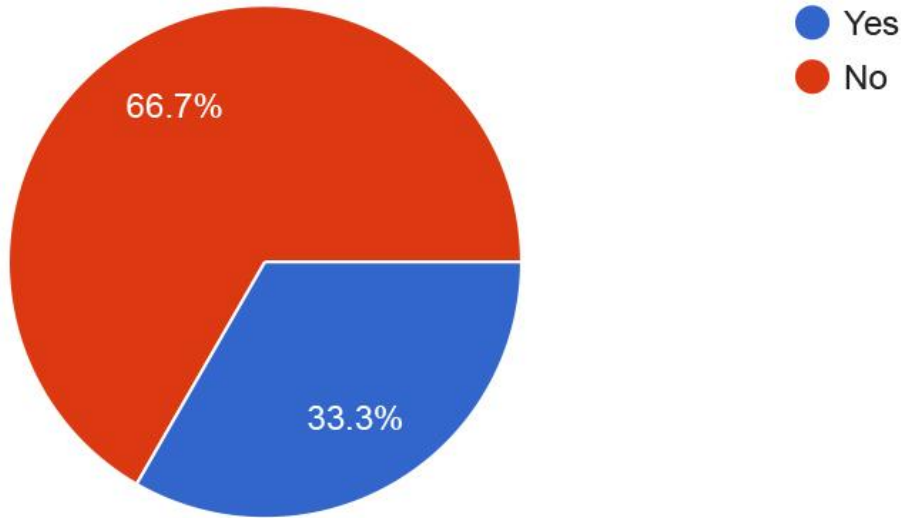
Are you satisfied that UKAS invoices provide sufficient breakdown of their services, for your needs?



If no, what else do you need? - Examples of comments

- Detailed breakdown for time and scope
- Office time is not evidenced
- Charging a minimum ½ day per parameter seems unrealistic
- Pre-visit office time has significantly increased over the past couple of years
- Subsistence and Expenses inflated and unjustified
- Time taken to review the same (unchanged) documentation year on year - particularly for surveillance visits
- Too many separate invoices for the same assessment are very confusing
- Clear justification for cost increases given UKAS regularly generate significant profits

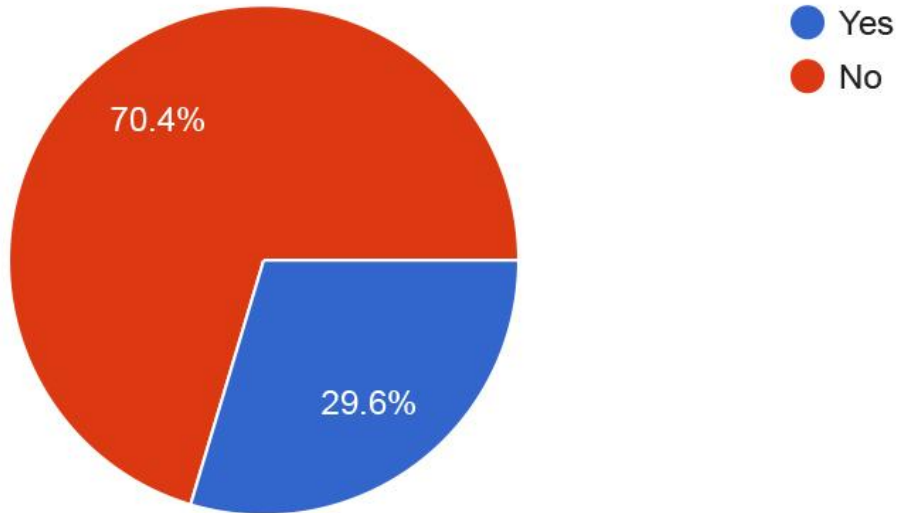
Are you satisfied that UKAS invoices provide sufficient justification for the charges applied?



If no, what else do you expect? - Examples of comments

- Justification for the time and scope
- Justification for the day rates charged
- Not being charged for time because UKAS assessors don't look at previous evidence supplied and keep asking the same questions
- EA now requiring Notified Bodies to be formally accredited to a number of standards, rather than to one key standard and drawing-in elements of others, we are being charged for a large change in scope, when our scope of work has not changed. So now we must pay to be assessed for impartiality multiple times for the same service. This needs some explanation

Have you seen a reduction in UKAS Assessment time as a consequence of remote assessments over the past two years?



Would you have expected to see a reduction in UKAS Assessment time as a consequence of remote assessments over the past two years?

